



Updated 13 feb. 2014

PRIVACY POLICY

This Privacy Policy clarifies what personal information is collected and how it is used and protected by The Ambassadors LAB B.V., Cube, the staff and websites (including, but not limited to, www.cube-cloud.com), products and services (collectively, the “Service” or “Services”), from here on referred to as Cube.

With Personal Information Cube means your name, email address or billing information, or other data which can be reasonably linked to such information.

By using the Services, you expressly consent to the use of data as described in this Privacy Policy.

How Cube Uses Information

The data collected is exclusively used with the goal of providing and improving this services of Cube. No Spam will be sent. Cube will not sell, rent, trade or give away your email address or other contact information to any other organization.

Cube is designed to store your media online and contains no spyware or other unwanted applications(Adware / Malware).

Cube will never advertise for other organizations through its website or email communications.

Cube encrypts all data and communicates over an encrypted connection to ensure your data is secure.

Ou intention is to provide you an excellent experience with our service. For additional detail on how we handle your data or to contact us with questions, please see the rest of the Privacy Policy below.

Information Collection

When you visit www.cube-cloud.com and other Cube websites, and approve by accepting Cookies our servers collect certain information such as your IP address, browser type, page requested, cookies, etc. This information is used to provide a custom experience, keep your session active, or improve the service.

You may provide information such as your name, email address, or other requested information to purchase or use the service. You may also provide us information when you email or call us, or through feedback and other forms on the website.

Certain information will be available to Cube such as type of operating system, file types, or sizes to enable Cube to provide the service or help support you.

Cubes' Staff will never look at your actual files, other then when there is a malfunction in the processing of your media. In this case, it is possible that we use the particular file for reference and bug fixing. Your media will in no circumstance be altered without your consent.

Sharing and Disclosures

Cube does not reveal any personal information to service providers, except to process credit card transactions. Cube may use third party service providers (e.g. hosting providers) and your data will only be stored in encrypted form and only as necessary to provide you the service. We may share certain aggregated non-personal information (such as total volume of data Cube stores) with third parties.

If Cube is involved in a merger, acquisition, or any form of sale of some or all of its assets, we will provide notice before personal information is transferred and becomes subject to a different privacy policy.

Security

Cube is committed to the security of your data and has put in place industry standard physical and electronic enforcement mechanisms. The Ambassadors LAB B.V. products automatically encrypt your data before transmission and send the encrypted data using industry-standard Secure Socket Layer (SSL) encryption. Your data is stored in a secure location with access controls for authorized employees only.

Communication

Sometimes Cube will communicate with you via email. There are two types of email you may receive; a) Service related: Service-related email such as a confirmation of password change, expiration of credit card, notification of a service change or availability of a new product version, or to reply to, or inform you, of a support issue. You can not opt out of receiving these messages as they are part of the service. To stop receiving these messages you must discontinue using the service.

b) Cube related: Cube service news and related material such as tips-and-tricks, service promotions, company news and similar types of material. By using the Cube service and agreeing to the terms of service you have opted-in to receive such email. You may opt-out of receiving such email using the opt-out mechanism provided in a given email or entering your email on our unsubscribe page and you will no longer receive email of this type.

Note: if you provide us your phone number, we may contact you to discuss the service as well. You are not required to provide your phone number to use the service.

Users may update or remove their information by signing in to their Cube account or contacting Cube support. To remove your information and subscription altogether, please contact Cube support. If you cancel your account, some of your data may still be retained in our archives or backups for up to 1 month. This data will never be shared to anyone.

Cube may update this Privacy Policy from time to time. We expect these changes to be minor. New policies will be posted to www.cube.com/privacy.pdf and, for material changes, we will announce more prominently (including potential email notification.) Your continued usage of the Service expressly constitutes consent.

Cube is committed to protecting your privacy. If you have a privacy complaint, please contact us directly .

To view the latest version of this Privacy Policy and for any questions, comments, suggestions, or concerns, please contact us.